

EUROPEAN ASSOCIATION FOR THE STUDY OF GAMBLING

Programme

8th European Conference on
Gambling Studies and Policy Issues

*“Crossroads and roundabouts;
the right way forward”*



14 – 17 September 2010
Radisson Blu Palais
Vienna, Austria



Tuesday – 14 September 2010

13.00 – 17.00 Pre conference workshops

- **Merging Compulsive Gambling Treatment and the Criminal Justice System**
Judge Mark Farrell. Gambling Treatment Court, State of New York
Location: Blauer Salon
- **Symptomatic and Causal Behavioral Treatments for Pathological Gambling**
Professor Dr. Iver Hand and Florentine Larbig, Verhaltenstherapie Falkenried
(Behavioral Therapy Falkenried, Gambling Project)
Location: Teesalon

N.B. The registration for the workshop starts at 10.00

15.00 – 20.00 Registration of conference participants

18.00 – 20.00 Welcome cocktail & Writers corner

Location: Festsaal I & II

- * Drinks and snacks
- * Welcome speech
- * Participants present reports and books



Wednesday – 15 September 2010

08.00 - 17.00 Registration of participants

08.30 – 09.00 Welcome speech & official opening
Location: Festsaal I & II

Mr. Eric van Vondelen, Chairman of the Executive Committee of EASG

09.00 – 10.30 Plenary session - SETTING THE SCENE
Location: Festsaal I & II

Chair: Eric van Vondelen, Netherlands Gaming Control Board, the Netherlands

- **Can Italy be the template of a Pan-European regulation?**
Francesco Rodano, AAMS, Italy
- **After the Great Recession: The Future of Casino Gaming in Europe and Elsewhere**
Bill Eadington, Institute for the study of gambling and commercial gaming, University of Nevada, U.S.A.
- **The potentials of a realistic EU framework (with focus on internet)**
Phillippe Vlaemminck, Vlaemminck & partners, Belgium

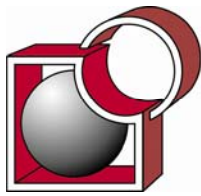
10.30 – 11.00 Coffee Break

11.00 – 12.30 Plenary session – INDUSTRY PANEL & DISCUSSION
Location: Festsaal I & II

*Chairs: Valerie Peano, Studio di Consulenza Societaria e Tributaria, Italy
and Phillipe Vlaemminck, Vlaemminck & partners, Belgium*

- **Participants**
 - Ron Goudsmit, European Casino Association (ECA), Belgium
 - Friedrich Stickler, European Lotteries, Switzerland
 - Annette Kok, Euromat, Belgium
 - Franz Wohlfahrt, Novomatic, Austria

12.30 – 13.30 Lunch
Location: Goldener Festsaal



13.30 – 15.30 Parallel Sessions

Parallel Session 1 – Responsible Gaming / Gambling & Media

Location: Festsaal I

Chair: *Connie Jones, IGT, USA*

- **Holland Casino's developments in prevention of gambling addiction**
Guus Appels, Holland Casino, the Netherlands
- **Encouraging responsible gambling – Optimal wording for warning signs and public health campaigns**
Sally Gainsbury, University of Sydney, Australia
- **Gambling and Corporate Social Responsibility – Embracing a Sustainable Gambling Agenda**
Malcolm Bruce, Betfair, U.K.
- **Selling Internet Gambling: Advertising, New Media and the Content of Poker Promotion**
John McMullan, Saint Mary's University, Canada

Parallel Session 2 – Public Policy

Location: Festsaal II

Chair: *Jeffrey Derevensky, McGill University, Canada*

- **Gambling access and adaption – implications for public policy and professional practice**
Max Abbott, AUT University, New Zealand
- **Evidence-Based Decision-Making, Ethics and Public Policy: The Case of Gambling**
Magaly Brodeur, University of Quebec, Canada
- **Public Health in practice: The New Zealand Experience**
Graeme Ramsey, Problem Gambling Foundation, New Zealand
- **An Action Plan for National Gambling Governance: Why the Commonwealth Needs to be Re-regulate Gambling in Australia**
Michael O'Neill & Linda Hancock, Deakin University & Adelaide University, Australia

Parallel Session 3 – Treatment in it's diversity

Location: Blauer Salon

Chair: *Mark Griffiths, Nottingham Trent University, U.K.*

- **The results of a pilot of a residential / day treatment problem gambling treatment system in Ontario**
Robert D. Murray, Centre for Addiction and Mental Health, Canada
- **Internet treatment – does it work? Presentation of an advanced self help program using internet and telephone support to help problem gamblers**
Thomas Nilsson, Spelinstitutet, Sweden
- **Cognitive Behaviour Therapy for Problem Gamblers: Characteristics of treatment completer's and non-completer's**
Barry Tolchard, University of Essex, U.K.
- **The Lottomatica Responsible Gaming Program (focus on communication) / The helpline GiocaResponsabile – phone, chat and web service for problem gamblers and relatives**
Teresa Zompetti, Lottomatica, Italy & Maurizio Fea, Federserd, Italy



Parallel Session 4 – Research

Location: Teesalon

Chair: Jakob Jonsson, Spelinstitutet, Sweden

- **The transition from adolescence to adulthood: Insights from a longitudinal study into the stability of early gambling patterns**
Paul Delfabbro, University of Adelaide, Australia
- **Gambling participation and gambling-related problems among adult residents in Catalonia, Spain**
Àngels González-Ibáñez & Rachel Volberg, Health Department Catalonia, Spain
- **Gambling in adolescence: Risk factors, developmental models and implications for preventive efforts**
Tobias Hayer & Gerhard Meyer, University of Bremen, Germany
- **The changing face of gambling and the changing face of the problem gambler**
Ian Semel, Breakeven, U.K.

Parallel Session 5 – Regulatory aspects

Location: Parkringsalon II

Chair: Valerie Peano, Studio di Consulenza Societaria e Tributaria, Italy

- **Casino taxation in Macao, Singapore and Las Vegas**
Guihai Huang, Gaming Teaching and Research Centre, Macao SAR of PR of China
- **The ECJ on gambling: How much discretion for the member states?**
Simon Planzer, University of St. Gallen, Switzerland
- **Italian gaming machines market: Regulation model and his effects**
Emmanuele Cangianelli, MAG Consulenti Associati, Italy
- **A chilling wind blows from Luxembourg: Are we no longer moving towards an 'ever closer union' between gamblers and operators**
Alan Littler, Tilburg University, the Netherlands

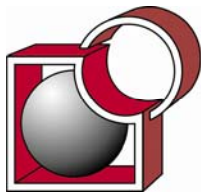
Parallel Session 6 – Research

Location: Hofsalon I

Chair: Tobias Hayer, University of Bremen, Germany

- **Development of an Instrument for Identifying Risk for Problem Gambling among Slot Machine Gamblers in Ontario?**
Tony Schellinck, Dalhousie University, Canada
- **Community Attitudes Toward Gambling and Factors that Influence them**
Garry Smith, University of Alberta, Canada
- **Individual differences in evaluative conditioning and reward responsiveness affect bet-size in gambling**
Geir Brunborg, University of Psychological Science, Norway
- **Online Implementation of the Inventory of Gambling Situations**
Nigel Turner & Sylvia Hagopian, Centre for Addiction and Mental Health, Problem Gambling Institute of Ontario, Canada

15.30 – 16.00 **Tea break**



16.00 – 17.30 **Parallel Sessions**

Parallel Session 1 – More discussions on the internet

Location: Festsaal I

Chair: *Sally Gainsbury, University of Sydney, Australia*

- **Is it internet addiction or just an addiction using the internet?**
Alex Blaszcynski, University of Sydney, Australia
- **Alderney: A new Licensing scheme for eGambling**
André Wilsenach, Alderney Gaming Control Commission, U.K.
- **Early Detection Items and Responsible Gambling Features for Online Gambling**
Joerg Haefeli, Lucerne University of applied Sciences and Arts, Switzerland

Parallel Session 2 – Behaviours

Location: Festsaal II

Chair: *Flip Maas, European Centre, Austria*

- **Perceptions of gambling risks and gambling behaviour among high frequency video game players**
Daniel King, University of Adelaide, Australia
- **The role of parental comorbidity in the intergenerational transmission of problem gambling: Findings from a community survey**
Alun Jackson, Problem Gambling Research and Treatment Centre, Australia
- **From Habit to Addiction: A Study in Online Gambling Behaviour**
Bill Jolley, Norwich University, USA

Parallel Session 3 – Lottery and prevention

Location: Blauersalon

Chair: *Tilman Becker, University of Hohenheim, Germany*

- **Lottery Gambling: A Review of the Literature 1990 - 2009**
Vanchai Ariyabuddhipongs, Bangkok University, Thailand
- **Better chances for charity lotteries**
Laura Santacreu, Association of Charity Lotteries in the EU, the Netherlands
- **Online @ CAMH**
Robert D. Murray, Centre for Addiction and Mental Health, Canada

Parallel Session 4 – Treatment

Location: Teesalon

Chair: *Barry Tolchard, University of Essex, U.K.*

- **Adolescent gamblers in a residential treatment programme in Ireland**
Paul Mullins, Aislinn Centre Kilkenny, Ireland
- **The diagnosis and treatment of problem gambling: an emerging continuum**
Peter Harvey, Flinders University, Australia
- **A transtheoretical and multimodal 35 days Inpatient Program for Pathological Gamblers**
César Sanchez-Bello, Asociacion de America Latina (APAL), Venezuela



Parallel Session 5 – Responsible gaming initiatives

Location: Parkringsalon II

Chair: *Ian Semel, Breakeven, U.K.*

- **Effectiveness of Gambling Venue Exclusion Processes in New Zealand: A Pilot Study**
Rebecca Coombes, AUT University, New Zealand
- **Implementation of responsible gambling across a group of online companies and cultures**
Hillevi Stuhrenberg, Betsson Group of Companies, Malta
- **Recent Global Developments in player Pre-Commitment Policies to Reduce Problem Gambling**
Phillip Ryan, Responsible Gaming Networks, Australia

Parallel Session 6 – The three K's

Location: Hofsalon I

Chair: *Henrietta Bowden-Jones, National Problem Gambling Clinic, U.K.*

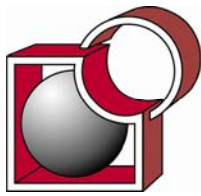
- **Conceptualizing help-seeking and service production – Findings from Peluuri Gambling Helpline database**
Jenni Kämppe, University of Helsinki, Finland
- **Therapist in Women and Gambling**
Liz Karter, Level Ground Therapy, U.K.
- **Convergence of online gambling and social media**
Jani Kinnunen, University of Tampere, Finland

18.00

Viennese evening programme

Heurigen style dinner at the Benediktinerhof in Gumpoldskirchen with entertainment by Global Kryner.

Dress code: smart casual



Thursday – 16 September 2010

08.00 – 17.00 **Registration of participants**

09.00 – 11.00 **Plenary session – DOES RESEARCH GIVE THE ANSWER?!**
Location: Festsaal I & II

Chair: Hermann Pamminer, Casino Austria, Austria

- **Adolescent gambling on the Internet: A review**
Mark Griffiths, Nottingham Trent University, U.K.
- **Who is guarding the nest? Do regulators listen to researchers?**
Jeffrey Derevensky, McGill University, Canada
- **A Cluster Analysis of Psychological Need Satisfaction, Life Satisfaction and Happiness among Internet Sports Bettors**
Jonathan Parke, University of Salford, U.K.
- **Does it work?**
Bo Bernhard, University of Nevada, Las Vegas, USA

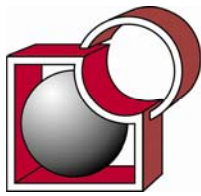
11.00 – 11.30 **Coffee break**

11.30 – 12.30 **Plenary session – CSR and RG panel**
Location: Festsaal I & II

Chair: Pieter Remmers, Assissa Consultancy Europe, The Netherlands

- **Protecting Players From Themselves: What Could Go Wrong?**
I. Nelson Rose, Whittier Law School, USA
- **Comments of discussants:**
Monika Racek, Novomatic, Austria
Connie Jones, IGT, USA
Thomas Nilsson, ACE Sweden & Spelinstitutet, Sweden

12.30 – 13.30 **Lunch**
Location: Goldener Festsaal



13.30 – 15.30 Parallel sessions

Parallel Session 1 – Problem gambling

Location: Festsaal I

Chair: *Jeffrey Derevensky, McGill University, Canada*

- **Data from U.K.'s first NHS National Problem Gambling Clinic**
Henrietta Bowden-Jones, National Problem Gambling Clinic, U.K.
- **Gambling Helpline New Zealand: Evolution of a comprehensive counselling, support and referral service within a public health paradigm**
Maria Bellringer, Gambling Helpline, New Zealand
- **Know when to walk away – A multi-methodological examination of self regulation strategies used by social and problem gamblers**
Anna Thomas, Swinburne University of Technology, Australia
- **Gambling in women and men: a comparative and descriptive study**
Dominica Diez, Fundació Althaia Xarxa Assistencial de Manresa, Spain

Parallel Session 2 – Legal issues

Location: Festsaal II

Chair: *Boris Nemec, ASTRA gaming consultancy, Slovenia*

- **A way to develop remote gambling**
Peter Naessens, Belgian Gaming Commission, Belgium
- **New gambling law in Ireland**
David Hickson, The Gaming and Leisure Association of Ireland, Ireland
- **The roulette as a symbol of western and continental way of life in Finland in the 1960's and 1970's**
Riitta Matilainen, University of Helsinki, Finland
- **From slot machines to gaming terminals – Experiences with regulatory changes in Norway**
Jonny Engebø, Norwegian Gaming Authority, Norway

Parallel Session 3 – UPDATE: European country reports – North West

Location: Blauer Salon

Chair: *Tobias Hayer, University of Bremen, Germany*

- **Finland**, Tapio Jaakkola
- **Germany**, Tobias Hayer
- **Iceland**, Daniel Ólason
- **The Netherlands**, Anneke Goudriaan
- **Sweden**, Jakob Jonsson
- **Croatia**, Neven Ricijas
- **3 Minute reports & comments on Denmark, Estonia, Belgium, Lithuania and Norway**



Parallel Session 4 – Underage gambling

Location: Teesalon

Chair: Florentine Larbig, Verhaltenstherapie Falkenried, Germany

- **Pilot study: Research and Project Fund set up by the HKSAR and HK Jockey Club**
Gracemary Leung, University of Hong Kong, Hong Kong SAR of PR of China
- **The Accessibility of Lottery Products to underage Youth: The Case of Ontario, Canada**
Jane Londerville, University of Guelph, Canada
- **Youth, Gambling and Web 2.0**
Jennifer Reynolds, University of Toronto, Canada
- **A mutual support group for young problem gamblers**
Per Binde, University of Gothenburg, Sweden

Parallel Session 5 – Focus on the internet

Location: Parkringsalon II

Chair: Sally Gainsbury, University of Sydney, Australia

- **The international alliance on gambling: Internet Gambling Position Paper**
Philip Townshend, Problem Gambling Foundation of New Zealand, New Zealand
- **Finland Online – The new scene of internet gambling**
Johanna Järvinen-Tassopoulos, THL-National Institute for health and welfare, Finland
- **The psychosocial impact of internet gambling in Great Britain**
Mark Griffiths, Nottingham Trent University, U.K.
- **Nature and extent of problem gambling in the Netherlands, with focus on poker**
Carola Schrijvers, IVO, Addiction Research Institute, the Netherlands

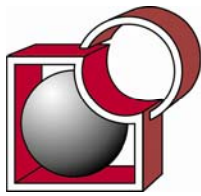
Parallel Session 6 – Responsible gaming

Location: Hofsalon I

Chair: Connie Jones, IGT, USA

- **Implementation of evidence-based action recommendations to optimize exclusion practices in terrestrial and online product portfolio's at Casino Austria and Austrian Lotteries**
Doris Malischnig, Austrian Lotteries / Casinos Austria, Austria
- **Collaborating to create a multi-jurisdictional national strategy for responsible gambling**
Paul Smith, British Columbia Lottery Corporation, Canada
- **The Stream of Indeterminacy**
Charles Livingstone, Monash University, Australia
- **Gambling Regulation: The Portuguese way. Towards the American Modal?**
José Almeida, Technical University of Lisbon, Portugal

15.30 – 16.00 **Tea break**



16.00 – 17.30 Parallel sessions

Parallel Session 1 – Pathology and problems

Location: Festsaal I

Chair: *Thomas Nilsson, Spelinstitutet, Sweden*

- **The addictive is in the anticipation: brain activation patterns during a monetary game in problem gamblers**
Anneke Goudriaan, University of Amsterdam, the Netherlands
- **Pathological Gambling and Comorbidity**
Hubert Poppe & Michael Musalek, Suchtberatung Wr. Neustadt, Austria
- **Forensic assessment of pathological gambling**
Ludvik Nábelek, F.D. Roosevelt Hospital, Slovakia

Parallel Session 2 – Support

Location: Festsaal II

Chair: *Barry Tolchard, University of Essex, U.K.*

- **GAPRO CARE ALAND: Confirming guidance – to support self-competence at gambling problems**
Barbro Gustafsson, Åland University College and Karolinksa Institutet, Finland
- **The effect of generic versus gambling-specific impaired control on excessive problem gambling behaviour**
Karen Finlay, University of Guelph, Canada
- **Securitization vs. the Yearning for Peace in the Israeli Casino Discourse**
Belle Gavriel-Fried, Tel-Aviv University, Israel

Parallel Session 3 – UPDATE – European country reports – East / Mid / South

Location: Blauer Salon

Chair: *Tobias Hayer, University of Bremen, Germany*

- **Hungary**, Zsolt Demetrovics
- **Romania**, Viorel Lupu & Izabela Ramona Todirita
- **Switzerland**, Suzanne Lischer
- **France**, Martina Barcaroli
- **Portugal**, Henrigue Lopes
- **3 minute reports & comments on Slovakia, Spain, Slovenia, Italy, Russia and Poland**

Parallel Session 4 – Policy and economy

Location: Teesalon

Chair: *Boris Nemeč, ASTRA gaming consultancy, Slovenia*

- **How much was a Gaming-Centric Economy afflicted by the Financial Crisis 2008 and 2009? A case Study of Macau**
Victor Chan, Macao Polytechnic Institute, Macao SAR of PR of China
- **The forces of “No”: Why casinos are rejected by some national venues**
William Thompson, University of Las Vegas, USA
- **Why do they gamble? A study of gambling motivations of the gamblers from mainland China to Macau**
Zhonglu Zeng, Macao Polytechnic Institute, Macao SAR of PR of China



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Parallel Session 5 – Problem gambling

Location: Parkringsalon II

Chair: Henrietta Bowden-Jones, National Problem Gambling Clinic, U.K.

- **The intergenerational transfer of problem gambling: Current research**
Lorne Tepperman, University of Toronto, Canada
- **What gamblers want? Differentiating gambling motivations and behaviour**
Mal Flack, Charles Darwin University, Australia
- **An experimental research program on the structure and determinants of the gambler's illusion of control**
Anastasia Ejova, University of Adelaide, Australia

Parallel Session 6 – Responsible gaming / problem gambling

Location: Hofsalon I

Chair: Sally Gainsbury, University of Sydney, Australia

- **Austrian Lotteries' Approach to Responsible Gaming Principles**
Herbert Beck, Austrian Lotteries, Austria
- **Insurance in order to prevent gaming dependency**
Inger Hölmstrom, Paf, Finland
- **Welcome to Club-Land New South Wales, Australia - "A World of Entertainment"**
Kate Roberts, Gambling Impact Society, Australia

17.30 – 18.30 **General meeting of the members of the European Association for the Study of Gambling (members only)**

19.00 **An evening of fine food and waltz**
Dinner at the Kursalon guided by a quartet of musicians playing pieces of one of Vienna's most famous composers: Wolfgang Amadeus Mozart.
The evening will end with a special surprise!

Dress code: tenue de ville



Friday – 17 September 2010

09.30 – 11.30 Parallel sessions

Parallel Session 1 – Problem gambling

Location: Festsaal I

Chair: Mark Griffiths, Nottingham Trent University, U.K.

- **Measuring gambling involvement: towards a consensus? New directions from the British Gambling Prevalence Survey**
Heather Wardle & Alison Moody, National Centre for Social Research, U.K.
- **The clinical and social construction of Chinese pathological gamblers in Macau**
Chi Cheun Chan, Victoria University, Australia
- **Online interventions for the treatment of problem gambling**
Sally Gainsbury, University of Sydney, Australia
- **Cultural differences in gaming patron's behaviour and provision of harm minimisation: Views from Electronic Gaming Machine (EGM) venue employees in Australia**
Keis Ohtsuka, Victoria University, Australia

Parallel Session 2 – Measuring and knowing

Location: Festsaal II

Chair: Pieter Remmers, Assissa Consultancy Europe, The Netherlands

- **Discussion on DSM V with:**
This presentation holds a double slot
Iver Hand, Verhaltenstherapie Falkenried, Germany &
Henrietta Bowden-Jones, National Problem Gambling Clinic, U.K.
- **Risk Factors in Internet and Non-Internet Gambling and Video-Game Playing Among University Students**
Tsvetelina Mihaylova, Concordie University, Canada
- **Gambling sub-types a tale of two methods**
Heather Wardle, National Centre for Social Research, U.K.

Parallel Session 3 – Responsible gaming

Location: Blauersalon

Chair: Flip Maas, European Centre, Austria

- **A responsible gaming technical solution. Evolution of Industry views over the last three years – observations from the vendor's perspective**
Mark Poltarowicz, SPIELO, Canada
- **Don't talk to ME about Responsible Gambling: The GameSense Story**
Paul Smith, British Columbia Lottery Corporation, Canada
- **Achievement of internal changes when solidifying the responsibilities (case study: Bulgaria)**
Nadia Hristova, The Bulgarian Trade Association of Manufacturers, Bulgaria
- **The public health commitment to online gambling: a duty of science**
Elisabeth Papineau & Jean Leblond, Quebec National Institute of Public Health, Canada



Parallel Session 4 – Gambling costs

Location: Teesalon

Chair: Boris Nemec, ASTRA gaming consultancy

- **Economic, social and financial impacts of gambling: Convergence of macro and micro analysis of gambling trends**
Michael O'Neill & Paul Delfabbro, University of Adelaide, Australia
- **Problem gambling and fraud**
Mark England, NSW Casino, Liquor and Gaming Control, Australia
- **The social costs of gambling**
Ingo Fiedler, University of Hamburg, Germany
- **Is problem gambling a public health problem? Results from SWELOGS population study on gambling and health 2008 / 2009**
Marie Risbeck & Katarina Paulsson, Swedish National Institute of Public Health, Sweden

Parallel Session 5 – Problem gambling

Location: Parkringsalon II

Chair: Florentine Larbig, Verhaltenstherapie Falkenried, Germany

- **Problem Gambling: short term affliction or complex chronic condition – early findings from a new problem gambling therapy service**
Peter Harvey, Flinders University, Australia
- **Problem gambling and family violence: Findings from a community survey**
Nicki Dowling, University of Melbourne, Australia
- **Prevalence and correlates of problem gambling in Italy**
Claudio Barbaranelli, University of Rome, Italy
- **Early technology exposure and adolescent gambling: The example of video games**
Paul Delfabbro, University of Adelaide, Australia

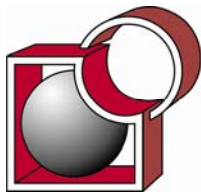
Parallel Session 6 – In it's diversity

Location: Hofsalon I

Chair: Tilman Becker, University of Hohenheim, Germany

- **Sport Betting and the Governance of Sport: Financial Opportunities and Ethical Challenges**
Jean-Patrick Villeneuve, Swiss Graduate School of Public Administration & Madalina Diaconu, University of Neuchâtel, Switzerland
- **The principle of transparency and European Gambling**
Arthur Stadler, Brandl & Talos Attorneys-at-Law, Austria
- **So a Gaming Regulator and a Gambling Researcher walk into a bar**
Kristianne Dechant, Manitoba Gaming Control Commission, Canada
- **The value of casino foodservice conveyed by Canadian casino websites**
Rita Hansen Sterne, University of Guelph, Canada

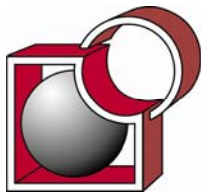
11.30 – 12.00 **Coffee break**



12.00 – 13.00 **Plenary session – Wrap up. Crossroads and roundabouts;
the right way forward**
Location: Festsaal I & II

All participants are invited to take part in this final discussion.

13.00 – 14.00 **Farewell lunch**
Location: Goldener Festsaal



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